

Optional Services Catalog

--Customer Switching and Accessorial Services



CERA is a RailAmerica company

www.railamerica.com

Please contact your local marketing representative if you have any questions concerning this service.

Mr. Bill Southworth

1990 East Washington St.

East Peoria, IL 61611

Phone: (309) 360-6770

william.southworth@railamerica.com

This document is subject to the terms, conditions and guidelines provided in RailAmerica Tariff RA-1000.

The RA 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the CERA. Any charges not covered on this CERA 7006 are subject to rules and provisions found in the RA 1000 Series Tariff.

CERA 7006-6

(Cancels All Previous Issues)

Central Railroad of
Indianapolis

Customer Switching

Billing Guarantee

Timely Invoicing

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

Central
RAILROAD INDIANAPOLIS

CHARGE SCHEDULE

Intra-Plant Switch	\$200	Item 1000
Intra-Terminal Switch	\$200	Item 1010
Inter-Terminal Switch	\$425	Item 1020
Error Moves	\$390	Item 1040
Car Released Without Bill of Lading	\$150	Item 1050
Special Train Charges	Minimum \$3,500	Item 1070
Closing Doors	\$150	Item 1080
Overload Charges	\$500	Item 1090
Empty Cars Ordered but Not Loaded	\$500	Item 1500
Cars Ordered and Cancelled While Enroute	\$150	Item 1510
Cars Received and Refused Due to Improper Condition	\$200	Item 1520
Empty/Loaded Cars Released but Not Available to Pull	\$500	Item 1530
Empty/Loaded Cars Ordered In But Unable to Place	\$500	Item 1540
Diversion/Reconsignment	\$350	Item 1650
Weighing	N/A	

BILLING GUARANTEES

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process.

BILLING – ON TIME ITEM 1100

We commit to bill you on time

We have changed our systems to issue Customer Switching and Accessorial Services invoices monthly.

BILLING DISPUTES ITEM 1110

We commit to addressing disputed bills quickly

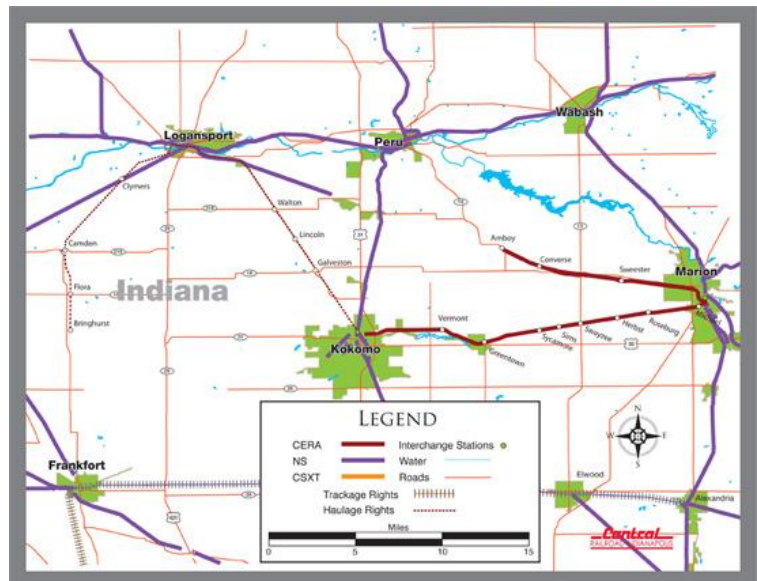
If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for this guarantee, you must submit your claim, in writing, within 30 days of the invoice date to **Revenue Billing, 7411 Fullerton St, Ste 300, Jacksonville, FL 32256**. Along with a brief description, your claim must include the car initial and number and the related invoice number.

CERA-Billing@railamerica.com

GUARANTEED ON-TIME RESPONSE ITEM 1120

If we don't respond within 30 days, your dispute will be accepted "as is."

We are committed to responding to your claim in a timely manner. If we do not respond to your dispute, in writing, within 30 days your dispute will be accepted as is.



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ADDENDUM 1-2 CERA

There will be additional intermediate switching charges in addition to any other applicable charges on a case by case basis as follows in the table below. Intermediate switching charges below apply if no through pricing is in effect at the time of shipment. All negotiated through rate pricing will take precedence over the switching charges below.

(Note: Rates do not apply on dimensional shipments.)

BETWEEN	AND	CHARGE
USRP - Kokomo, IN	NS - Kokomo, IN or Marion, IN	\$450.00 per carload for non-hazardous commodities \$675.00 per carload for Chemicals (STCC 28-XXX-XX) and Waste Fuel (STCC 48-105-xx) \$2500.00 per carload for hazardous commodities

BETWEEN	AND	CHARGE
WSRY - Kokomo, IN	NS - Kokomo, IN or Marion, IN	\$450.00 per carload for non-hazardous commodities \$675.00 per carload for Chemicals (STCC 28-XXX-XX) and Waste Fuel (STCC 48-105-xx) \$2500.00 per carload for hazardous commodities

HANDLING OF EMPTY FREIGHT CARS

This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on CERA and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on CERA.

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is \$300.00 per car. CERA will not be responsible for the payment of any per diem or mileage charges, nor will CERA absorb any switch charges. This rate will apply only to movement of cars in regularly schedule train service, or to movement of not less than 25 cars shipped in one day, on one bill of lading, to one destination.

If special train service is required for movements other than those listed above, special train charges in the charge schedule of page 2 of this catalog will apply.

Subject to CERA 9002-B Fuel Surcharge Tariff.

CERA's maximum liability for loss and damage is **\$100.00 per railcar**.