

# Optional Services Catalog

## --Customer Switching and Accessorial Services



CFNR is a RailAmerica company

[www.railamerica.com](http://www.railamerica.com)

Please contact your local  
marketing representative if you  
have any questions concerning  
this service.

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This document is subject to the  
terms, conditions and guidelines  
provided in RailAmerica Tariff  
RA-1000.

The RA 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the CFNR. Any charges not covered on this CFNR 7006 are subject to rules and provisions found in the RA 1000 Series Tariff.

# CFNR 7006-8

(Cancels All Previous Issues)

California Northern Railroad

## Customer Switching

## Billing Guarantee

## Timely Invoicing

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.



# CHARGE SCHEDULE

Intra-Plant Switch	\$200	Item 1000
Intra-Terminal Switch	\$325	Item 1010
Inter-Terminal Switch	\$425	Item 1020
Error Moves Car Released Without Bill of Lading	\$445	Item 1040
	\$200	Item 1050
Special Train Charges	Minimum \$3,000	Item 1070
Closing Doors	\$175	Item 1080
Overload Charges	\$500	Item 1090
Empty Cars Ordered but Not Loaded	\$500	Item 1500
Cars Ordered and Cancelled While Enroute	\$150	Item 1510
Cars Received and Refused Due to Improper Condition	\$445	Item 1520
Empty/Loaded Cars Released but Not Available to Pull	\$500	Item 1530
Empty/Loaded Cars Ordered In But Unable to Place	\$500	Item 1540
Diversion/Reconsignment	\$400	Item 1650
Weighing	\$150	(Industry Scales)

# BILLING GUARANTEES

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process.

## BILLING – ON TIME

**ITEM 1100**

**We commit to bill you on time**

We will issue Customer Switching and Accessorial Services invoices monthly.

## BILLING DISPUTES

**ITEM 1110**

**We commit to addressing disputed bills quickly**

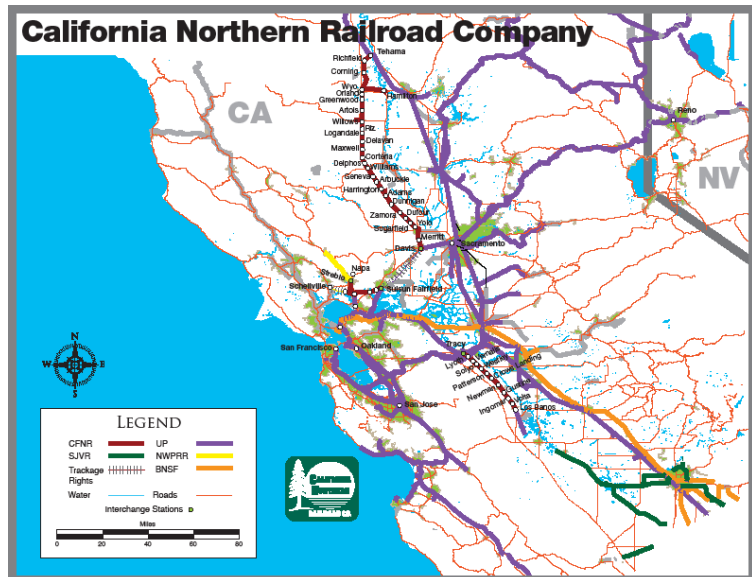
If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for this guarantee, you must submit your claim, in writing, within 30 days of the invoice date to: **Revenue Billing, 7411 Fullerton St. Ste 300 Jacksonville, FL 32256**. Along with a brief description, your claim must include the car initial and number and the related invoice number. You may also submit your dispute electronically to:

**CFNR-Billing@RailAmerica.com**

## GUARANTEED ON-TIME RESPONSE ITEM 1120

**If we don't respond within 30 days, your dispute will be accepted "as is."**

We are committed to responding to your claim in a timely manner. If we do not respond to your dispute, in writing, within 30 days your dispute will be accepted as is.



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# ADDENDUM 1 CFNR

**SURCHARGES:** Charges published in this Addendum 1 for the CFNR will be in addition to the line-haul transportation charge on regulated traffic published in tariffs or other instruments whatsoever as well as deregulated traffic having application from or to stations on the CFNR as shown below. These charges are payable by the shipper or consignor on outbound shipments and the receiver or consignee on inbound shipments on the CFNR. These charges are to be collected by and accrue solely to the CFNR. All surcharges must be paid in advance.

<b>CFNR STATIONS</b>	<b>SURCHARGE</b>	<b>EFFECTIVE DATE</b>
Hamilton City	\$1675	2/15/2009

### **Empty Cars Ordered and Not Used from the Union Pacific Railroad**

When an empty car is rejected by the shipper as being unfit for loading or if it is not the correct equipment ordered and the car was originally received from the Union Pacific Railroad, a charge of \$445 will be assessed to Union Pacific Railroad. This item supersedes any other published charge for this activity.

### Handling of Empty Freight Cars

*This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on CFNR and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on CFNR.*

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is \$2.00 per mile, subject to a minimum of 150 miles. CFNR will not be responsible for the payment of any per diem or mileage charges, nor will CFNR absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 2 of this Catalog will apply.

CFNR's maximum liability for loss and damage is \$100.00 per railcar.