

Optional Services Catalog

--Customer Switching and Accessorial Services



CPDR and SCRF are
RailAmerica companies

www.railamerica.com

Please contact your local
marketing representative if you
have any questions concerning
this service.

Mr. Roy Budgell

621 Field Pond Road

Darlington, SC 29540

Phone: (843) 230-8673

Roy.Budgell@railamerica.com

This document is subject to the
terms, conditions and guidelines
provided in RailAmerica Tariff
RA-1000.

The RA 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the CPDR and SCRF. Any charges not covered on this CPDR and SCRF 7006 are subject to rules and provisions found in the RA 1000 Series Tariff.

CPDR and the SCRF 7006-5

(Cancels all previous issues)

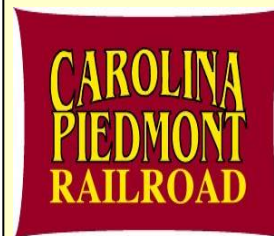
Carolina Piedmont and South
Carolina Central

Customer Switching

Billing Guarantee

Timely Invoicing

Our top priority is to provide
safe, reliable transportation
for our customers. Part of
that commitment is to
maintain a fluid and
adequate supply of rail cars
and to ensure that all railcar
assets, both railroad and
privately-owned, are utilized
as optimally as possible.



CHARGE SCHEDULE

BILLING GUARANTEES

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process.

BILLING – ON TIME

ITEM 1100

We commit to bill you on time

We will issue Customer Switching and Accessorial Services invoices monthly.

BILLING DISPUTES

ITEM 1110

We commit to addressing disputed bills quickly

If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for this guarantee, you must submit your claim, in writing, within 30 days of the invoice date to **TLC Southeast 7411 Fullerton St. Ste 300 Jacksonville, FL 32256**. Along with a brief description, your claim must include the car initial and number and the related invoice number.

GUARANTEED ON-TIME RESPONSE

ITEM 1120

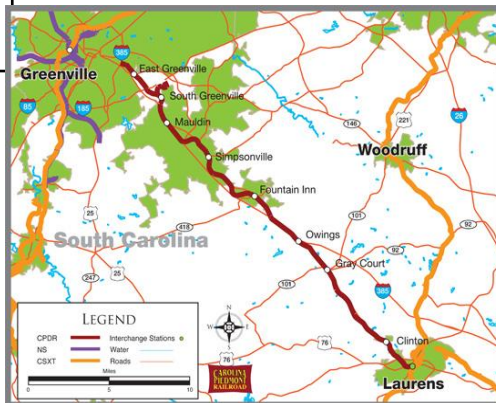
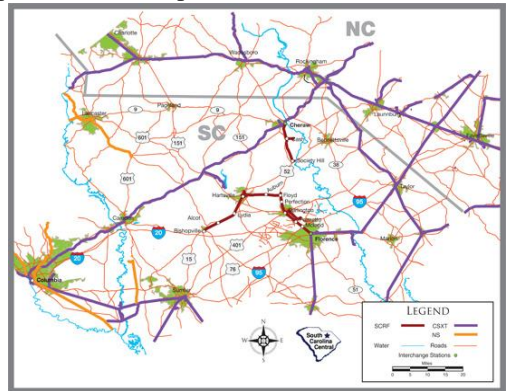
If we don't respond within 30 days, your dispute will be accepted "as is."

We are committed to responding to your claim in a timely manner. If we do not respond to your dispute, in writing, within 30 days your dispute will be accepted as is.

Intra-Plant Switch	\$225	Item 1000
Intra-Terminal Switch	\$290	Item 1010
Inter-Terminal Switch	\$290	Item 1020
Diversion/ Reconsignment	\$350	Item 1650
Error Moves	\$390	Item 1040
Car Released Without Bill of Lading	\$250	Item 1050
Special Train Charges	Minimum \$2,000 Plus \$80/mile (total round-trip miles)	Item 1070
Closing Doors	\$150	Item 1080
Overload Charges	\$500	Item 1090
Turning of Cars	\$290	Item 1350
Weighing	\$215 plus applicable switching (CPDR Only)	

There is no reciprocal switching on the CPDR and SCRF

SCRF



CPDR

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ADDENDUM 1

CPDR & SCRF

SWITCHING IN REVERSE DIRECTION

When it is requested to provide a switch to a customer's location and the switching must be done in the reverse direction, an additional switch charge will be assessed for \$365 to that customer.

HANDLING OF EMPTY FREIGHT CARS

This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on the CPDR or SCRF and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on the CPDR or SCRF.

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is \$500.00. The CPDR or SCRF will not be responsible for the payment of any per diem or mileage charges, nor will the CPDR or SCRF absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service, or to movement of not less than 25 cars shipped in one day, on one bill of lading, to one destination.

If special train service is required for movements other than those listed above, special train charges in the charge schedule of page 2 of this catalog will apply.

The CPDR or SCRF's maximum liability for loss and damage is **\$100.00 per railcar**.

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CPDR & SCRF

METHOD FOR SUBMISSION OF FORWARDING INSTRUCTIONS

CPDR/SCRF will accept forwarding instructions through one of three methods at no charge; ShipperConnect (e-BOL), a Class I web site, or by making arrangements directly with third party logistics services providers to submit forwarding instructions on their behalf via a Class I web site or via EDI. CPDR/SCRF will accept forwarding instructions to its Transportation Logistics Center (TLC) via fax (1.855.634.5101) or via email (SCRF-cs@railamerica.com or CPDR-cs@railamerica.com), subject to a \$35.00 charge per faxed or emailed bill of lading. This charge will be assessed to the online Customer of record with the railroad.

The CPDR/SCRF reserves the right to reject as an unreasonable request for service, any "fax" or "email" forwarding instructions that are illegible, whether due to poor transmission quality, poor or illegible handwriting, or otherwise. CPDR/SCRF will not accept delivery of forwarding instructions by US Mail, express service, personal delivery, or otherwise.

METHOD TO RELEASE EMPTY RAILCARS

CPDR/SCRF will accept empty release information using ShipperConnect™ at no charge. CPDR/SCRF will accept empty release information to its Transportation Logistics Center (TLC) via fax (1.855.634.5101) or via email (SCRF-cs@railamerica.com or CPDR-cs@railamerica.com), subject to a \$35.00 charge per faxed or emailed release. This charge will be assessed to the online Customer of record with the railroad.

DATE AND TIME RECORD OF NOTIFICATIONS

When electronic or mechanical devices are used to furnish forwarding instructions and/or empty release information to CPDR/SCRF, the recorded date and time at which the instructions are received by CPDR/SCRF will govern.