

# Optional Services Catalog

## --Customer Switching and Accessorial Services



DGNO is a RailAmerica company

[www.railamerica.com](http://www.railamerica.com)

Please contact your local  
marketing representative if you  
have any questions concerning this  
service.

Mr. Kevin Erasmus

403 International Pkwy, Ste 500

Richardson, TX 75081

Phone: (972) 808-9800 Ext. 220

[Kevin.Erasmus@railamerica.com](mailto:Kevin.Erasmus@railamerica.com)

This document is subject to the  
terms, conditions and guidelines  
provided in RailAmerica Tariff  
RA-1000.

The RA 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the DGNO. Any charges not covered on this DGNO 7006 are subject to rules and provisions found in the RA 1000 Series Tariff.

# DGNO 7006-10

(Cancels all prior versions)

Dallas, Garland & Northeastern  
Railroad

## Customer Switching

## Billing Guarantee

## Timely Invoicing

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.



# CHARGE SCHEDULE

Intra-Plant Switch	\$200	Item 1000
Intra-Terminal Switch	\$275	Item 1010
Inter-Terminal Switch	\$375	Item 1020
Diversion/Reconsignment	\$350	Item 1650
Error Moves	\$390	Item 1040
Car Released Without Bill of Lading	\$200	Item 1050
Special Train Charges	Minimum \$3,000 for up to 8 hrs ( 500/hr over 8 hrs) (Excludes High/Wide/Heavy Shipments)	Item 1070
Closing Doors	\$220	Item 1080
Overload Charges	\$1000	Item 1090
Weighing	N/A	

See Addendum 1 for additional Intermediate and Reciprocal Switching charges on the **DGNO**.

# BILLING GUARANTEES

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process.

## BILLING – ON TIME ITEM 1100

**We commit to bill you on time**

We have changed our systems to issue Customer Switching and Accessorial Services invoices monthly.

## BILLING DISPUTES ITEM 1110

**We commit to addressing disputed bills quickly**

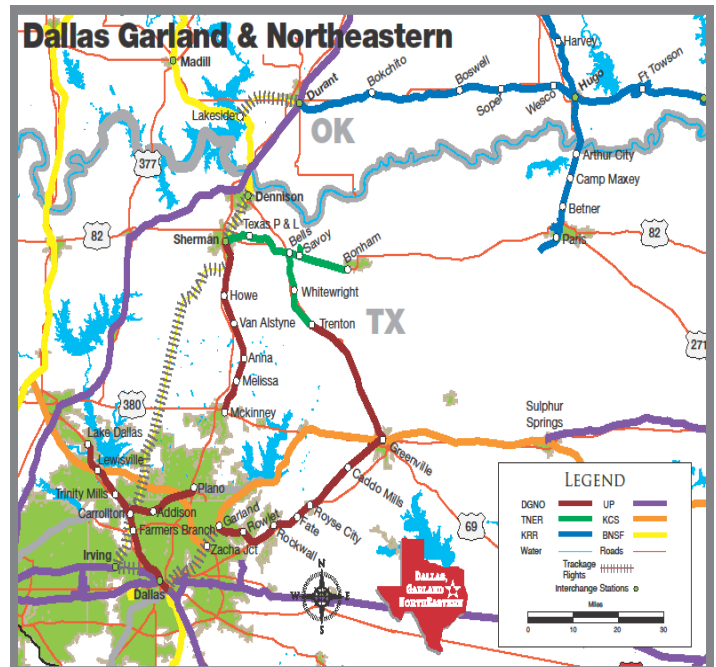
If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for this guarantee, you must submit your claim, in writing, within 30 days of the invoice date to: **Revenue Group RailAmerica · 7411 Fullerton Street, Suite 300 · Jacksonville, FL 32256**. Along with a brief description, your claim must include the car initial and number and the related invoice number. You may also submit your claim electronically to:

[DGNO-billing@railamerica.com](mailto:DGNO-billing@railamerica.com)

## GUARANTEED ON-TIME RESPONSE ITEM 1120

**If we don't respond within 30 days, your dispute will be accepted "as is."**

We are committed to responding to your claim in a timely manner. If we do not respond to your dispute, in writing, within 30 days your dispute will be accepted as is.



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# ADDENDUM 1 DGNO

Open to Reciprocal Switch Charge – BNSF Traffic			
STATION	CUSTOMER	PER CAR CHARGE	NOTES
Carrollton, TX (Interchange at Irving)	Alcoa/Presto Ind. AKA Reynolds	\$520	2625 E. Belt Line Rd.(Note 1)
	Cedar Supply Inc.	\$482	1200 N. Denton Dr.
	AKZO	\$482	1900 N. Josey Ln.
	International Paper Co.	\$482	1655 S. I-35 E
	Prime Source	\$482	2115 E. Belt Line Rd.
	Temple Inland Container	\$501	2605 E. Belt Line Rd.
	Weyerhaeuser Company	\$522	1810 John Connally
Dallas, TX (Interchange at Irving)	ADM	\$544	9965 Monroe Dr. (Note 1)
	American Iron & Metal Co.	\$443	2215 S. Good Latimer (Note 1)
	Andrews Distributing Co.	\$557	2601 Cockrell Ave.
	Coca Cola Company	\$537	6445 Lemmon Ave.
	DelMonte Fresh Produce	\$545	1400 Parker St.
	Frito Lay	\$492	1141 Regal Row, Dallas
	Jones Blair Paint	\$473	2728 Empire Central
	MCC Transport	\$443	2927 S. Lamar
	Texas Star Warehouse & Distribution	\$461	5200 E. Grand Ave
U.S. Gypsum	\$473	255 Regal Row	
Garland, TX	Boise Cascade	\$593	10770 Bekay St. (Note 1)
	B-Way	\$499	3737 Miller Park Dr.
	Economics Laboratory (Ecolab)	\$499	2305 Sherwin St.
	@Erect-A-Line	\$499	121 La Paz
	Kraft Foods	\$613	2340 Forest Ln. (Note 1)
	Lone Star Plastics	\$523	2875 Market St. (Note 1)
	Metro Wholesale Lumber	\$592	3717 Miller Park Dr. (Note 1)
	Packaging Corp of America	\$443	2510 Miller Rd.
	Plastipak Packaging Corp	\$503	3201 Miller Park N. (Note 1)
	Sherwin Williams	\$499	2802 W. Miller Rd.
	Valspar Corp.	\$499	701 Shilo Rd.
	Universal Forest	\$592	10851 Miller Rd. (Note 1)
Univar AKA Vopak	\$537	10889 Bekay St.	
Irving, TX	Lone Star Container	\$473	Wildwood St.
	Frito Lay	\$492	701 N. Wildwood Dr.
Mockingbird (Dallas)	US Cold Storage	\$473	5150 Pulaski St. (Note 1)

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# ADDENDUM 1 DGNO-Cont.

STATION	CUSTOMER	PER CAR CHARGE	NOTES
W. Dallas, TX	American Paper Recycling	\$503	2441 W. Commerce
	American Water Heater	\$503	Commerce St.
	Linde (BOC Gas)	\$523	Westmoreland (Note 1)
	Constar Plastic	\$503	2210 St. Germain St.
	Dallas Transfer & Terminal	\$464	2424 Westmoreland
	F&C Logistics	\$503	3535 LaReunion Pkwy (Note 1)
	Federal White Cement	\$464	2649 Fish Trap Rd.
	Grand Prairie Logistics	\$464	3845 LaReunion Pkwy.
	Laminate Works	\$464	3950 LaReunion Pkwy. (Note 1)
	Liberty Metals	\$436	1729 N. Westmoreland (Note 1)
	Lighthouse Converting	\$464	3875 LaReunion Pkwy
	New Thermoserve, Inc.	\$464	3901 Pipestone Rd.
	Spirit Foodservice	\$464	3901 Pipestone Rd. (Note 1)
	DGNO transload team track	\$478	Fish Trap Road (Note 2)

Note 1- Approved for 286,000 GW (286K) rail cars.

Note 2- Excludes hazardous materials.

Note 3- Reciprocal switching will be performed only on inbound shipments of lumber and lumber products STCC 24 X and paper products 28 X from origins on the BNSF which are not commonly rail served by UP. Will not be applicable from Canadian origins.

### Intermediate Switch Charges

TO/FROM	TO/FROM	PER CAR CHARGE	NOTES
UP	BNSF	\$347	Switching charges billed to the rail carrier ordering the shipment to interchange.
KCS	UP	\$337	Applicable for Manifest Bridge Traffic only. Does not include military or intermodal traffic.