

# Optional Services Catalog

## --Customer Switching and Accessorial Services



DGNO is a RailAmerica company

[www.railamerica.com](http://www.railamerica.com)

Please contact your local  
marketing representative if you  
have any questions concerning this  
service.

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This document is subject to the  
terms, conditions and guidelines  
provided in RailAmerica Tariff  
RA-1000.

The RA 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the DGNO. Any charges not covered on this DGNO 7006 are subject to rules and provisions found in the RA 1000 Series Tariff.

# DGNO 7006-12

(Cancels all prior versions)

Dallas, Garland & Northeastern  
Railroad

## Customer Switching

## Billing Guarantee

## Timely Invoicing

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.



# CHARGE SCHEDULE

Intra-Plant Switch	\$200	Item 1000
Intra-Terminal Switch	\$275	Item 1010
Inter-Terminal Switch	\$375	Item 1020
Diversion/ Reconsignment	\$350	Item 1650
Error Moves	\$390	Item 1040
Car Released Without Bill of Lading	\$200	Item 1050
Special Train Charges	Minimum \$3,000 for up to 8 hrs ( 500/hr over 8 hrs) (Excludes High/Wide/Heavy Shipments)	Item 1070
Closing Doors	\$220	Item 1080
Overload Charges	\$1000	Item 1090
Weighing	N/A	

See Addendum 1 for additional Intermediate and Reciprocal Switching charges on the **DGNO**.

# BILLING GUARANTEES

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process.

## BILLING – ON TIME ITEM 1100

**We commit to bill you on time**

We have changed our systems to issue Customer Switching and Accessorial Services invoices monthly.

## BILLING DISPUTES ITEM 1110

**We commit to addressing disputed bills quickly**

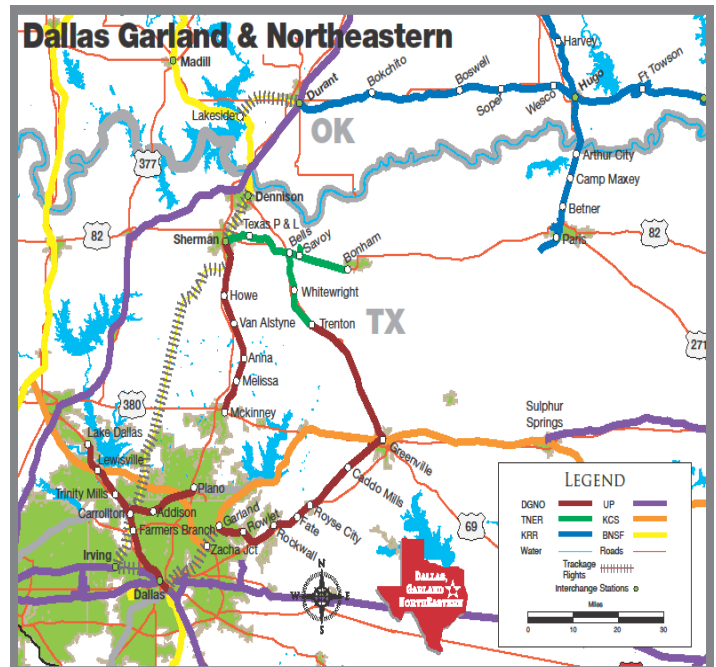
If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for this guarantee, you must submit your claim, in writing, within 30 days of the invoice date to: **Revenue Group RailAmerica · 7411 Fullerton Street, Suite 300 · Jacksonville, FL 32256**. Along with a brief description, your claim must include the car initial and number and the related invoice number. You may also submit your claim electronically to:

[DGNO-billing@railamerica.com](mailto:DGNO-billing@railamerica.com)

## GUARANTEED ON-TIME RESPONSE ITEM 1120

**If we don't respond within 30 days, your dispute will be accepted "as is."**

We are committed to responding to your claim in a timely manner. If we do not respond to your dispute, in writing, within 30 days your dispute will be accepted as is.



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# ADDENDUM 1 DGNO

Open to Reciprocal Switch Charge – BNSF Traffic			
STATION	CUSTOMER	PER CAR CHARGE	NOTES
Carrollton, TX (Interchange at Irving)	Alcoa/Presto Ind. AKA Reynolds	\$600	2625 E. Belt Line Rd.(Note 1)
	Cedar Supply Inc.	\$600	1200 N. Denton Dr.
	AKZO	\$600	1900 N. Josey Ln.
	International Paper Co.	\$600	1655 S. I-35 E
	Prime Source	\$600	2115 E. Belt Line Rd.
	Temple Inland Container	\$600	2605 E. Belt Line Rd.
	Weyerhaeuser Company	\$600	1810 John Connally
Dallas, TX (Interchange at Irving)	ADM	\$600	9965 Monroe Dr. (Note 1)
	American Iron & Metal Co.	\$443	2215 S. Good Latimer (Note 1)
	Andrews Distributing Co.	\$600	2601 Cockrell Ave.
	Coca Cola Company	\$600	6445 Lemmon Ave.
	DelMonte Fresh Produce	\$600	1400 Parker St.
	Frito Lay	\$600	1141 Regal Row, Dallas
	Jones Blair Paint	\$600	2728 Empire Central
	MCC Transport	\$600	2927 S. Lamar
	Texas Star Warehouse & Distribution	\$650	5200 E. Grand Ave
U.S. Gypsum	\$600	255 Regal Row	
Garland, TX	Boise Cascade	\$600	10770 Bekay St. (Note 1)
	B-Way	\$600	3737 Miller Park Dr.
	Economics Laboratory (Ecolab)	\$600	2305 Sherwin St.
	Kraft Foods	\$750	2340 Forest Ln. (Note 1)
	Lone Star Plastics	\$600	2875 Market St. (Note 1)
	Metro Wholesale Lumber	\$600	3717 Miller Park Dr. (Note 1)
	Packaging Corp of America	\$625	2510 Miller Rd.
	Plastipak Packaging Corp	\$600	3201 Miller Park N. (Note 1)
	Sherwin Williams	\$530	2802 W. Miller Rd.
	Valspar Corp.	\$600	701 Shilo Rd.
	Universal Forest	\$600	10851 Miller Rd. (Note 1)
Univar AKA Vopak	\$600	10889 Bekay St.	
Irving, TX	Lone Star Container	\$600	Wildwood St.
	Frito Lay	\$600	701 N. Wildwood Dr.
Mockingbird (Dallas)	US Cold Storage	\$600	5150 Pulaski St. (Note 1)

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# ADDENDUM 1 DGNO-Cont.

STATION	CUSTOMER	PER CAR CHARGE	NOTES
W. Dallas, TX	American Paper Recycling	\$600	2441 W. Commerce
	American Water Heater	\$600	Commerce St.
	Linde (BOC Gas)	\$535	Westmoreland (Note 1)
	CAL Western	\$600	2210 St. Germain St.
	Dallas Transfer & Terminal	\$600	2424 Westmoreland
	F&C Logistics	\$600	3535 LaReunion Pkwy (Note 1)
	Federal White Cement	\$600	2649 Fish Trap Rd.
	Grand Prairie Logistics	\$600	3845 LaReunion Pkwy.
	Laminate Works	\$600	3950 LaReunion Pkwy. (Note 1)
	Liberty Metals	\$600	1729 N. Westmoreland (Note 1)
	Lighthouse Converting	\$600	3875 LaReunion Pkwy
	New Thermoserve, Inc.	\$600	3901 Pipestone Rd.
	Spirit Foodservice	\$600	3901 Pipestone Rd. (Note 1)
	DGNO Transload team track	\$600	Fish Trap Road (Note 2)
	Victory Transload LLC	\$600	1900 Lone Star Drive

Note 1- Approved for 286,000 GW (286K) rail cars.

Note 2- Excludes hazardous materials.

Note 3- Reciprocal switching will be performed only on inbound shipments of lumber and lumber products STCC 24 X and paper products 28 X from origins on the BNSF which are not commonly rail served by UP. Will not be applicable from Canadian origins.

### Intermediate Switch Charges

TO/FROM	TO/FROM	PER CAR CHARGE	NOTES
UP	BNSF	\$382	Switching charges billed to the rail carrier ordering the shipment to interchange.
KCS	UP	\$371	Applicable for Manifest Bridge Traffic only. Does not include military or intermodal traffic.

#### BNSF SWITCH CHARGE:

The charge for BNSF Traffic moving to customers not listed in the DGNO 7006 -Reciprocal Switch Charge-BNSF Traffic rates or DGNO and BNSF Marketing Agreements will be assessed a rate of \$1500 per Car.