

# Optional Services Catalog

## --Customer Switching and Accessorial Services



DGNO is a RailAmerica company

[www.railamerica.com](http://www.railamerica.com)

Please contact your local marketing representative if you have any questions concerning this service.

Mr. Kevin Erasmus

403 International Pkwy, Ste 500

Richardson, TX 75081

Phone: (972) 808-9800 Ext. 220

[Kevin.Erasmus@railamerica.com](mailto:Kevin.Erasmus@railamerica.com)

This document is subject to the terms, conditions and guidelines provided in RailAmerica Tariff RA-1000.

The RA 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the DGNO. Any charges not covered on this DGNO 7006 are subject to rules and provisions found in the RA 1000 Series Tariff.

# DGNO 7006-13

(Cancels all prior versions)

Dallas, Garland & Northeastern  
Railroad

## Customer Switching

## Billing Guarantee

## Timely Invoicing

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.



# CHARGE SCHEDULE

|   |  |           |
|---|--|-----------|
| Intra-Plant Switch  | \$200  | Item 1000 |
| Intra-Terminal Switch   | \$275  | Item 1010 |
| Inter-Terminal Switch   | \$375  | Item 1020 |
| Diversion/<br>Reconsignment                                   | \$350  | Item 1650 |
| Error Moves<br>Car Released<br>Without Bill of<br>Lading      | \$390  | Item 1040 |
| Special Train<br>Charges                                      | Minimum \$3,000 for<br>up to 8 hrs<br>( 500/hr over 8 hrs)<br>(Excludes<br>High/Wide/Heavy<br>Shipments) | Item 1070 |
| Closing Doors   | \$220  | Item 1080 |
| Overload Charges  | \$1000   | Item 1090 |
| Empty Cars<br>Ordered but Not<br>Loaded                       | \$500  | Item 1500 |
| Cars Ordered and<br>Cancelled While<br>Enroute                | \$150  | Item 1510 |
| Cars Received<br>and Refused Due<br>to Improper<br>Condition  | \$390  | Item 1520 |
| Empty/Loaded<br>Cars Released<br>but Not Available<br>to Pull | \$500  | Item 1530 |
| Empty/Loaded<br>Cars Ordered In<br>But Unable to<br>Place     | \$500  | Item 1540 |
| Weighing  | N/A  |           |

# BILLING GUARANTEES

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process.

## BILLING – ON TIME

**ITEM 1100**

**We commit to bill you on time**

We have changed our systems to issue Customer Switching and Accessorial Services invoices monthly.

## BILLING DISPUTES

**ITEM 1110**

**We commit to addressing disputed bills quickly**

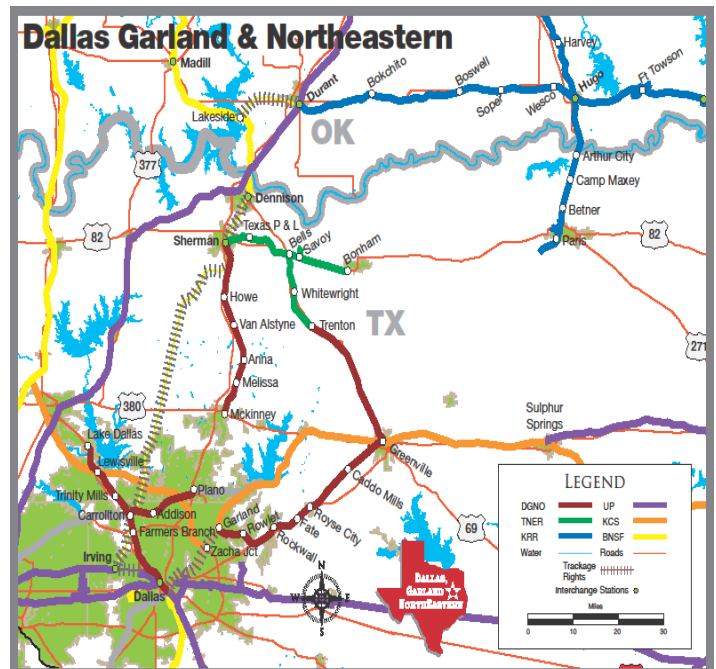
If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for this guarantee, you must submit your claim, in writing, within 30 days of the invoice date to: **Revenue Billing, 7411 Fullerton Street, Suite 300 · Jacksonville, FL 32256**. Along with a brief description, your claim must include the car initial and number and the related invoice number. You may also submit your claim electronically to:

[DGNO-billing@railamerica.com](mailto:DGNO-billing@railamerica.com)

## GUARANTEED ON-TIME RESPONSE ITEM 1120

**If we don't respond within 30 days, your dispute will be accepted "as is."**

We are committed to responding to your claim in a timely manner. If we do not respond to your dispute, in writing, within 30 days your dispute will be accepted as is.



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# ADDENDUM 1 DGNO

| Open to Reciprocal Switch Charge – BNSF Traffic |                                     |                 |                               |
|---|-------------------------------------|-----------------|-------------------------------|
| STATION   | CUSTOMER                            | PER CAR CHARGE  | NOTES                         |
| Carrollton, TX<br>(Interchange at Irving)       | Alcoa/Presto Ind. AKA Reynolds      | \$600           | 2625 E. Belt Line Rd.(Note 1) |
|   | Cedar Supply Inc.                   | \$600           | 1200 N. Denton Dr.            |
|   | AKZO                                | \$600           | 1900 N. Josey Ln.             |
|   | International Paper Co.             | \$600           | 1655 S. I-35 E                |
|   | Prime Source                        | \$600           | 2115 E. Belt Line Rd.         |
|   | Temple Inland Container             | \$600           | 2605 E. Belt Line Rd.         |
|   | Weyerhaeuser Company                | \$600           | 1810 John Connally            |
| Dallas, TX<br>(Interchange at Irving)           | ADM                                 | \$600           | 9965 Monroe Dr. (Note 1)      |
|   | American Iron & Metal Co.           | \$443           | 2215 S. Good Latimer (Note 1) |
|   | Andrews Distributing Co.            | \$600           | 2601 Cockrell Ave.            |
|   | Coca Cola Company                   | \$600           | 6445 Lemmon Ave.              |
|   | DelMonte Fresh Produce              | \$600           | 1400 Parker St.               |
|   | Frito Lay                           | \$600           | 1141 Regal Row, Dallas        |
|   | Jones Blair Paint                   | \$600           | 2728 Empire Central           |
|   | MCC Transport                       | \$600           | 2927 S. Lamar                 |
|   | Texas Star Warehouse & Distribution | \$650           | 5200 E. Grand Ave             |
| U.S. Gypsum                                     | \$600                               | 255 Regal Row   |                               |
| Garland, TX                                     | Boise Cascade                       | \$600           | 10770 Bekay St. (Note 1)      |
|   | B-Way                               | \$600           | 3737 Miller Park Dr.          |
|   | Economics Laboratory (Ecolab)       | \$600           | 2305 Sherwin St.              |
|   | Kraft Foods                         | \$750           | 2340 Forest Ln. (Note 1)      |
|   | Lone Star Plastics                  | \$600           | 2875 Market St. (Note 1)      |
|   | Metro Wholesale Lumber              | \$600           | 3717 Miller Park Dr. (Note 1) |
|   | Packaging Corp of America           | \$625           | 2510 Miller Rd.               |
|   | Plastipak Packaging Corp            | \$600           | 3201 Miller Park N. (Note 1)  |
|   | Sherwin Williams                    | \$530           | 2802 W. Miller Rd.            |
|   | Valspar Corp.                       | \$600           | 701 Shilo Rd.                 |
|   | Universal Forest                    | \$600           | 10851 Miller Rd. (Note 1)     |
| Univar AKA Vopak                                | \$600                               | 10889 Bekay St. |                               |
| Irving, TX                                      | Lone Star Container                 | \$600           | Wildwood St.                  |
|   | Frito Lay                           | \$600           | 701 N. Wildwood Dr.           |
| Mockingbird<br>(Dallas)                         | US Cold Storage                     | \$600           | 5150 Pulaski St. (Note 1)     |

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# ADDENDUM 1 DGNO-Cont.

| STATION       | CUSTOMER                   | PER CAR CHARGE | NOTES                         |
|---------------|----------------------------|----------------|-------------------------------|
| W. Dallas, TX | American Paper Recycling   | \$600          | 2441 W. Commerce              |
|               | American Water Heater      | \$600          | Commerce St.                  |
|               | Linde (BOC Gas)            | \$535          | Westmoreland (Note 1)         |
|               | CAL Western                | \$600          | 2210 St. Germain St.          |
|               | Dallas Transfer & Terminal | \$600          | 2424 Westmoreland             |
|               | F&C Logistics              | \$600          | 3535 LaReunion Pkwy (Note 1)  |
|               | Federal White Cement       | \$600          | 2649 Fish Trap Rd.            |
|               | Grand Prairie Logistics    | \$600          | 3845 LaReunion Pkwy.          |
|               | Laminate Works             | \$600          | 3950 LaReunion Pkwy. (Note 1) |
|               | Liberty Metals             | \$600          | 1729 N. Westmoreland (Note 1) |
|               | Lighthouse Converting      | \$600          | 3875 LaReunion Pkwy           |
|               | New Thermoserve, Inc.      | \$600          | 3901 Pipestone Rd.            |
|               | Spirit Foodservice         | \$600          | 3901 Pipestone Rd. (Note 1)   |
|               | DGNO Transload team track  | \$600          | Fish Trap Road (Note 2)       |
|               | Victory Transload LLC      | \$600          | 1900 Lone Star Drive          |

Note 1- Approved for 286,000 GW (286K) rail cars.

Note 2- Excludes hazardous materials.

Note 3- Reciprocal switching will be performed only on inbound shipments of lumber and lumber products STCC 24 X and paper products 28 X from origins on the BNSF which are not commonly rail served by UP. Will not be applicable from Canadian origins.

### Intermediate Switch Charges

| TO/FROM | TO/FROM | PER CAR CHARGE | NOTES   |
|---------|---------|----------------|---|
| UP      | BNSF    | \$382          | Switching charges billed to the rail carrier ordering the shipment to interchange.            |
| KCS     | UP      | \$371          | Applicable for Manifest Bridge Traffic only. Does not include military or intermodal traffic. |