

# Optional Services Catalog

## --Customer Switching and Accessorial Services



ISRR is a RailAmerica company

[www.railamerica.com](http://www.railamerica.com)

Please contact your local marketing representative if you have any questions concerning this service.

Mr. Sam Terral

3010 E Pontiac Street

Ft. Wayne, IN 46803

Phone: (513) 317-2474

[sam.terral@railamerica.com](mailto:sam.terral@railamerica.com)

This document is subject to the terms, conditions and guidelines provided in RailAmerica General Tariff RA-1000.

The RA 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the ISRR. Any charges not covered on this ISRR 7006 are subject to rules and provisions found in the RA 1000 Series Tariff.

# ISRR 7006-1

(Cancels all previous issued)

Indiana Southern Railroad

**Customer Switching**

**Billing Guarantee**

**Timely Invoicing**

**Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.**



# CHARGE SCHEDULE

Intra-Plant Switch	\$250	Item 1000
Intra-Terminal Switch	\$300	Item 1010
Inter-Terminal Switch	\$350	Item 1020
Diversion/Reconsignment	\$350	Item 1650
Error Moves	\$390	Item 1040
Car Released Without Bill of Lading	\$150	Item 1050
Dunnage	\$250.00	Item 1060
Special Train Charges	Minimum \$5500	Item 1070
Closing Doors	\$150	Item 1080
Overload Charges	\$500	Item 1090
Weighing	\$100	

See Addendum 1 for Reciprocal and Unabsorbed Switching Charges for traffic moving on the ISRR and empty car movement charges.

# BILLING GUARANTEES

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process.

## BILLING – ON TIME ITEM 1100

**We commit to bill you on time**

We will issue Customer Switching and Accessorial Services invoices monthly.

## BILLING DISPUTES ITEM 1110

**We commit to addressing disputed bills quickly**

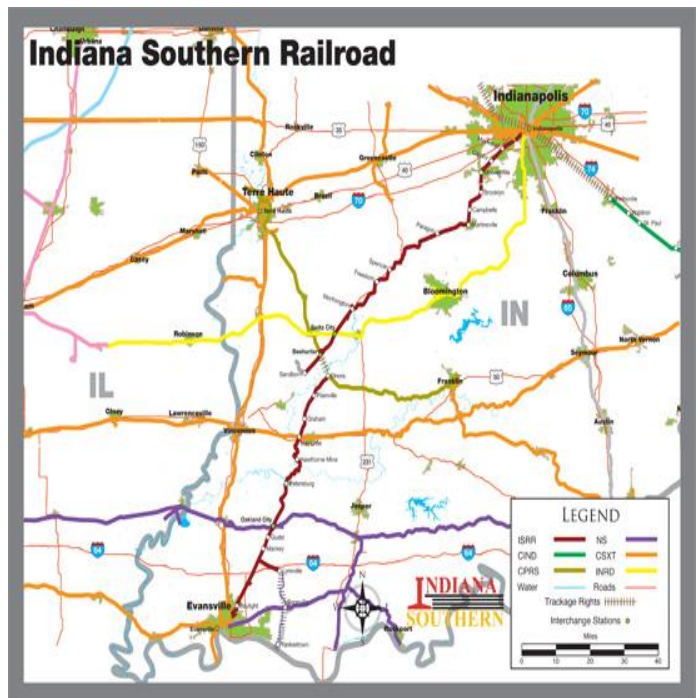
If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for this guarantee, you must submit your claim, in writing, within 30 days of the invoice date to **TLC Midwest 101 Enterprise Dr. Vassar, MI 48768**. Along with a brief description, your claim must include the car initial and number and the related invoice number.

[ISRR-Billing@railamerica.com](mailto:ISRR-Billing@railamerica.com)

## GUARANTEED ON-TIME RESPONSE ITEM 1120

**If we don't respond within 30 days, your dispute will be accepted "as is."**

We are committed to responding to your claim in a timely manner. If we do not respond to your dispute, in writing, within 30 days your dispute will be accepted as is.



# Optional Services Catalog

# ADDENDUM 1

## --Customer Switching and Accessorial Services

# ISRR

List Of Industries Open To Reciprocal Switching	
STATION	INDUSTRIES
Evansville, IN	Ferro Corporation Whirlpool Corporation

Reciprocal Switching Charges			
AT	FOR	CHARGE	NOTES
Evansville, IN	CSXT	\$400.00 per carload	Applies on all commodities, except as provided below
Evansville, IN	CSXT	\$350.00 per carload	Applies on Grain, viz STCC: 01 131 XX    01 132 XX    01 133 XX 01 135 XX    01 137 XX    01 144 XX
Evansville, IN	CSXT	\$500.00 per carload	Applies on: Industrial Inorganic Chemicals STCC 28 18X XX Industrial Organic Chemicals STCC 28 19X XX Plastics STCC 28 211 XX

Movement Of Empty Rail Cars On Own Wheels			
BETWEEN	AND	CHARGE (Each Direction)	NOTES
Indianapolis, IN	CSXT at Indianapolis, IN	\$300.00	Applies only on cars destined to or from Indy Railcar.
Indianapolis, IN	INRD at Switz City, IN and at Beehunter, IN	\$450.00	Applies only on cars destined to or from Indy Railcar.
Any ISRR Station	Any ISRR Station	\$500.00	

Charges for services rendered under terms of this tariff will accrue to the customer located on the ISRR , unless prior arrangements have been made with the ISRR prior to the performance of services.