

Optional Services Catalog

--Customer Switching and Accessorial Services



KRR is a RailAmerica company

www.railamerica.com

Please contact your local marketing representative if you have any questions concerning this service.

Mr. John Curvino

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This document is subject to the terms, conditions and guidelines provided in RailAmerica Tariff RA-1000.

The RA 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the KRR. Any charges not covered on this KRR 7006 are subject to rules and provisions found in the RA 1000 Series Tariff.

KRR 7006-3

(Cancels all previous versions)

Kiamichi Railroad

Customer Switching

Billing Guarantee

Timely Invoicing

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.



CHARGE SCHEDULE

Intra-Plant Switch	\$200	Item 1000
Intra-Terminal Switch	\$200	Item 1010
Inter-Terminal Switch	\$425	Item 1020
Error Moves	\$390	Item 1040
Car Released Without Bill of Lading	\$150	Item 1050
Special Train Charges	Minimum \$1,500	Item 1070
Closing Doors	\$150	Item 1080
Overload Charges	\$500	Item 1090
Weighing	N/A	
Diversion/Reconsignment	\$350	Item 1650

There is no reciprocal switching on the **KRR**.

BILLING GUARANTEES

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process.

BILLING – ON TIME ITEM 1100

We will issue Customer Switching and Accessorial Services invoices monthly.

BILLING DISPUTES ITEM 1110

We commit to addressing disputed bills quickly

If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for this guarantee, you must submit your claim, in writing, within 30 days of the invoice date to **RailAmerica Attn: Revenue Group ·7411 Fullerton Street Suite 300 · Jacksonville, FL 32256**. Along with a brief description, your claim must include the car initial and number and the related invoice to:

KRR-Billing@railamerica.com

GUARANTEED ON-TIME RESPONSE ITEM 1120

If we don't respond within 30 days, your dispute will be accepted "as is."

We are committed to responding to your claim in a timely manner. If we do not respond to your dispute, in writing, within 30 days your dispute will be accepted as is.

