

Optional Services Catalog

--Customer Switching and Accessorial Services



MSTR is a RailAmerica Company

www.railamerica.com

Please contact your local marketing representative if you have any questions concerning this service.

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Jacksonville, FL 32256

Phone: (904) 538-6331

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This document is subject to the terms, conditions and guidelines provided in RailAmerica Tariff RA-1000.

The RA 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the MSTR. Any charges not covered on this MSTR 7006 are subject to rules and provisions found in the RA 1000 Series Tariff.

MSTR 7006

(Cancels all previous issues)

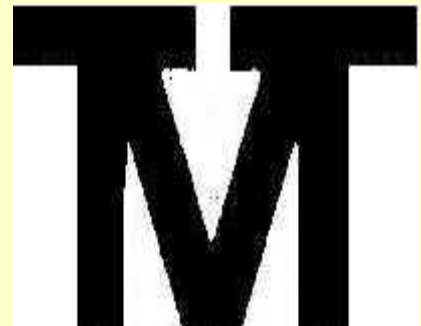
Customer Switching

**Massena Terminal Railroad
Company**

Billing Guarantee

Timely Invoicing

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.



**MASSENA TERMINAL
RAILROAD COMPANY**

CHARGE SCHEDULE

Intra-Plant Switch	\$350	Item 1000
Intra-Terminal Switch	\$350	Item 1010
Inter-Terminal Switch	\$350	Item 1020
Diversion/Reconsignment	\$350	Item 1650
Error Moves	\$390	Item 1040
Car Released Without Bill of Lading	\$150	Item 1050
Special Train Charges	Minimum \$3,000	Item 1070
Closing Doors	\$150	Item 1080
Cars to Repair Shop	\$50.00 (In addition to all other charges)	
Overload Charges	\$500	Item 1090
Rejected Car at Interchange	\$175	
Empty Non-hazardous cars to and from storage	\$213.00	
Weighing	\$150.00	

BILLING GUARANTEES

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process.

BILLING – ON TIME

ITEM 1100

We commit to bill you on time

We will issue Customer Switching and Accessorial Services invoices monthly.

BILLING DISPUTES

ITEM 1110

We commit to addressing disputed bills quickly

If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for this guarantee, you must submit your claim, in writing, within 30 days of the invoice date to: **TLC Southeast, 7411 Fullerton St. Ste 300 Jacksonville, FL 32256** along with a brief description. Your claim must include the car initial and number and the related invoice number.

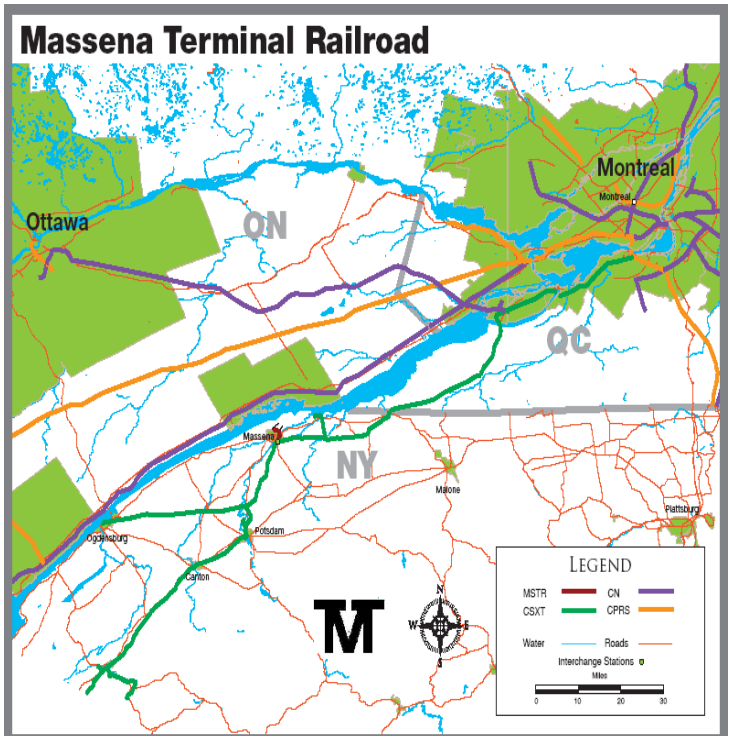
MSTR-Billing@railamerica.com

GUARANTEED ON-TIME RESPONSE

ITEM 1120

If we don't respond within 30 days, your dispute will be accepted "as is."

We are committed to responding to your claim in a timely manner. If we do not respond to your dispute, in writing, within 30 days your dispute will be accepted as is.



ADDENDUM 1

MSTR

Interchange Switching Charges – Cars switched between interchange points with the CSXT and the Canadian National Railways and industries and Public Delivery Yards when originating at or destined to points beyond Massena switching district.

INTERCHANGE SWITCHING CHARGES			
	COMMODITY STCC	COMMODITY DESCRIPTION	RATE PER CAR
STCC	26214XX	PAPER	\$500.00
STCC	28211XX	PLASTIC	\$500.00
STCC	4231220-4231299	PALLETS/DUNNAGE	\$100.00
	ALL OTHERS EXCEPT DIMENSIONAL		\$540.00

Handling of Empty Freight Cars

*This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on **MSTR** and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on **MSTR**.*

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is \$319. **MSTR** will not be responsible for the payment of any per diem or mileage charges, nor will **MSTR** absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 2 of this Catalog will apply.

MSTR's maximum liability for loss and damage is \$100.00 per railcar.

Dimensional Load Charges

Minimum charge of \$5,000 for a dimensional load. *Please consult your Marketing representative for a rate quote.*