

Optional Services Catalog

--Customer Switching and Accessorial Services



NECR is a RailAmerica company

www.railamerica.com

Please contact your local
marketing representative if you
have any questions concerning
this service.

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This document is subject to the
terms, conditions and guidelines
provided in RailAmerica Tariff
RA-1000.

The RA 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the NECR. Any charges not covered on this NECR 7006 are subject to rules and provisions found in the RA 1000 Series Tariff.

NECR 7006-4

(Cancels all prior issues)

New England Central Railroad

Customer Switching

Billing Guarantee

Timely Invoicing

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.



CHARGE SCHEDULE

Intra-Plant Switch	\$200	Item 1000
Intra-Terminal Switch	\$200	Item 1010
Inter-Terminal Switch	\$425	Item 1020
Diversion/ Reconsignment	\$350	Item 1650
Error Moves	\$390	Item 1040
Car Released Without Bill of Lading	\$150	Item 1050
Special Train Charges	Minimum \$7,150 (after 110 miles – \$65/mile)	Item 1070
Closing Doors	\$150	Item 1080
Overload Charges	\$500	Item 1090
Turning of Cars	\$425	Item 1350
Empty Cars Ordered but Not Loaded	\$500	Item 1500
Cars Ordered and Cancelled While Enroute	\$150	Item 1510
Cars Received and Refused Due to Improper Condition	\$200	Item 1520
Empty/Loaded Cars Released but Not Available to Pull	\$500	Item 1530
Empty/Loaded Cars Ordered In But Unable to Place	\$500	Item 1540

BILLING GUARANTEES

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process.

BILLING – ON TIME

ITEM 1100

We commit to bill you on time

We will issue Customer Switching and Accessorial Services invoices monthly.

BILLING DISPUTES

ITEM 1110

We commit to addressing disputed bills quickly

If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for this guarantee, you must submit your claim, in writing, within 30 days of the invoice date to **Revenue Billing, 7411 Fullerton St. Ste 300 Jacksonville, FL 32256**. Along with a brief description, your claim must include the car initial and number and the related invoice number.

GUARANTEED ON-TIME RESPONSE ITEM 1120

If we don't respond within 30 days, your dispute will be accepted "as is."

We are committed to responding to your claim in a timely manner. If we do not respond to your dispute, in writing, within 30 days your dispute will be accepted as is.



Handling of Empty Freight Cars

*This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on **NECR** and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on **NECR**.*

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is \$3.00 per mile, minimum \$450. **NECR** will not be responsible for the payment of any per diem or mileage charges, nor will **NECR** absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service. This charge includes any movement of empty privately owned cars to SHOP FACILITIES.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 2 of this Catalog will apply.

Charges are subject to the NECR 9002-B fuel surcharge tariff.

NECR's maximum liability for loss and damage is \$100.00 per railcar.

Fees for U.S. Customs' or Border Protection's Held Cars

When **NECR** is obliged to hold a car at the request of U.S. Customs or Border Protection for any reason (including compliance, enforcement, random inspection or clearance of Customs paperwork) a fee of \$500 per car applies. Any additional switching that may be required will be in addition to this fee stated above.