

# Optional Services Catalog

## --Customer Switching and Accessorial Services



PSAP is a RailAmerica company

[www.railamerica.com](http://www.railamerica.com)

Please contact your local marketing representative if you have any questions concerning this service.

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This document is subject to the terms, conditions and guidelines provided in RailAmerica Tariff RA-1000.

The RA 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the PSAP. Any charges not covered on this PSAP 7006 are subject to rules and provisions found in the RA 1000 Series Tariff.

# PSAP 7006-5

(Cancels all prior versions)

Puget Sound & Pacific  
Railroad

## Customer Switching

## Billing Guarantee

## Timely Invoicing

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.



# CHARGE SCHEDULE

Intra-Plant Switch	\$200	Item 1000
Intra-Terminal Switch	\$375	Item 1010
Inter-Terminal Switch	\$375	Item 1020
<b>Car Switched from Constructive Placement Status</b>	<b>Cancelled (See Page 3)</b>	<b>Item 1015</b>
Diversion/ Reconsignment	\$350	Item 1650
Error Moves	\$400	Item 1040
Car Released Without Bill of Lading	\$200	Item 1050
Special Train Charges	Minimum \$2,000	Item 1070
Closing Doors	\$175	Item 1080
Overload Charges	\$770	Item 1085
Weighing	\$330	
Unit Train Switching	\$500 Per Train	Item 1090

There is no reciprocal switching on the PSAP.

# BILLING GUARANTEES

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process.

## BILLING – ON TIME

**ITEM 1100**

**We commit to bill you on time**

We will issue Customer Switching and Accessorial Services invoices monthly.

## BILLING DISPUTES

**ITEM 1110**

**We commit to addressing disputed bills quickly**

If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for this guarantee, you must submit your claim, in writing, within 30 days of the invoice date to: Revenue Dept. RailAmerica, 7411 Fullerton Street, Ste 300, Jacksonville, FL 32256. Along with a brief description, your claim must include the car initial and number and the related invoice number. You may also submit your dispute electronically to:

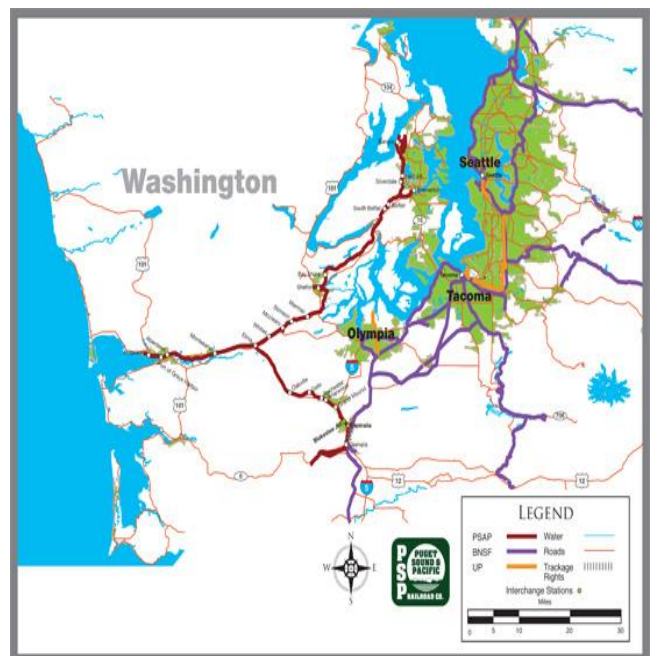
[PSAP-billing@railamerica.com](mailto:PSAP-billing@railamerica.com)

## GUARANTEED ON-TIME RESPONSE

**ITEM 1120**

**If we don't respond within 30 days, your dispute will be accepted "as is."**

We are committed to responding to your claim in a timely manner. If we do not respond to your dispute, in writing, within 30 days your dispute will be accepted as is.



### Handling of Empty Freight Cars

*This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on PSAP and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on PSAP*

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is \$2.00 per mile, subject to a minimum of 150 miles. PSAP will not be responsible for the payment of any per diem or mileage charges, nor will PSAP absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 2 of this Catalog will apply.

PSAP's maximum liability for loss and damage is \$100.00 per railcar.

### Special Train Service

If special train service is requested, cancellation of that service must be received by 5:00 pm the day prior to special train service date.

### ITEM 1015 – Cancelled