

Optional Services Catalog

--Customer Switching and Accessorial Services



PSAP is a RailAmerica company

www.railamerica.com

Please contact your local marketing representative if you have any questions concerning this service.

Ms. Cathrine Martin

501 N. 2nd Street

PO Box 3048

Elma, WA 98541

Phone: (206) 935-5846

Cathrine.martin@railamerica.com

This document is subject to the terms, conditions and guidelines provided in RailAmerica Tariff RA-1000.

The RA 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the PSAP. Any charges not covered on this PSAP 7006 are subject to rules and provisions found in the RA 1000 Series Tariff.

PSAP 7006-6

(Cancels all prior versions)

Puget Sound & Pacific
Railroad

Customer Switching

Billing Guarantee

Timely Invoicing

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.



CHARGE SCHEDULE

| | | |
|--|-----------------|-----------|
| Intra-Plant Switch | \$200 | Item 1000 |
| Intra-Terminal Switch | \$375 | Item 1010 |
| Inter-Terminal Switch | \$375 | Item 1020 |
| Diversion/Reconsignment | \$350 | Item 1650 |
| Error Moves | \$400 | Item 1040 |
| Car Released Without Bill of Lading | \$200 | Item 1050 |
| Special Train Charges | Minimum \$2,000 | Item 1070 |
| Closing Doors | \$175 | Item 1080 |
| Overload Charges | \$770 | Item 1085 |
| Empty Cars Ordered but Not Loaded | \$500 | Item 1500 |
| Cars Ordered and Cancelled While Enroute | \$150 | Item 1510 |
| Cars Received and Refused Due to Improper Condition | \$400 | Item 1520 |
| Empty/Loaded Cars Released but Not Available to Pull | \$500 | Item 1530 |
| Empty/Loaded Cars Ordered In But Unable to Place | \$500 | Item 1540 |
| Weighing | \$330 | |
| Unit Train Switching | \$500 Per Train | Item 1090 |

BILLING GUARANTEES

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process.

BILLING – ON TIME

ITEM 1100

We commit to bill you on time

We will issue Customer Switching and Accessorial Services invoices monthly.

BILLING DISPUTES

ITEM 1110

We commit to addressing disputed bills quickly

If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for this guarantee, you must submit your claim, in writing, within 30 days of the invoice date to: Revenue Billing, 7411 Fullerton Street, Ste 300, Jacksonville, FL 32256. Along with a brief description, your claim must include the car initial and number and the related invoice number. You may also submit your dispute electronically to:

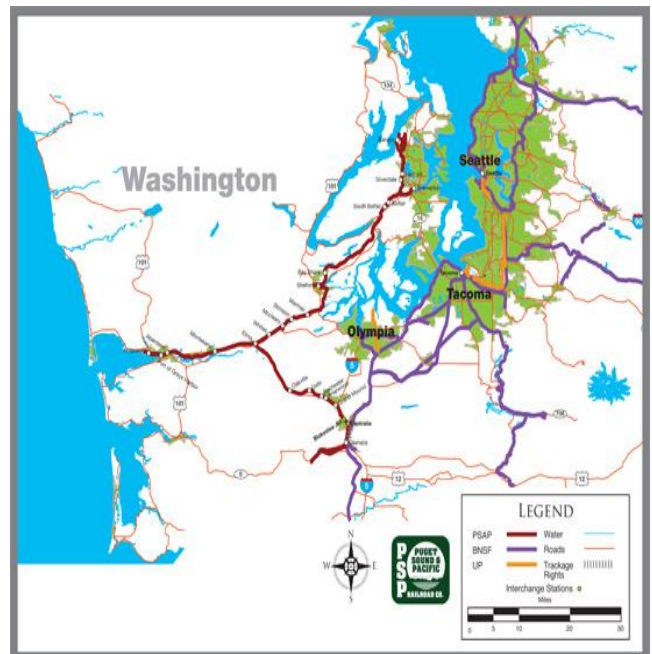
PSAP-billing@railamerica.com

GUARANTEED ON-TIME RESPONSE

ITEM 1120

If we don't respond within 30 days, your dispute will be accepted "as is."

We are committed to responding to your claim in a timely manner. If we do not respond to your dispute, in writing, within 30 days your dispute will be accepted as is.



Handling of Empty Freight Cars

This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on PSAP and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on PSAP

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is \$2.00 per mile, subject to a minimum of 150 miles. PSAP will not be responsible for the payment of any per diem or mileage charges, nor will PSAP absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 2 of this Catalog will apply.

PSAP's maximum liability for loss and damage is \$100.00 per railcar.

Special Train Service

If special train service is requested, cancellation of that service must be received by 5:00 pm the day prior to special train service date.

ITEM 1015 – Cancelled