

Optional Services Catalog

--Customer Switching and Accessorial Services



TNER is a RailAmerica company

www.railamerica.com

Please contact your local
marketing representative if you
have any questions concerning this
service.

Mr. Kevin Erasmus

403 International Pkwy, Ste 500

Richardson, TX 75081

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This document is subject to the
terms, conditions and guidelines
provided in RailAmerica Tariff
RA-1000.

The RA 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the TNER. Any charges not covered on this TNER 7006 are subject to rules and provisions found in the RA 1000 Series Tariff.

TNER 7006-7

(Cancels all prior versions)

Texas Northeastern Railroad

Customer Switching

Billing Guarantee

Timely Invoicing

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

CHARGE SCHEDULE

Intra-Plant Switch	^\$175	Item 1000
Intra-Terminal Switch	\$250	Item 1010
Inter-Terminal Switch	\$350	Item 1020
Diversion/Reconsignment	\$350	Item 1650
Error Moves	\$390	Item 1040
Car Released Without Bill of Lading	\$200	Item 1050
Special Train Charges	Minimum \$3,000 for up to 8 hrs. (300/hr over 8 hrs) (Excludes High/Wide/Heavy Shipments)	Item 1070
Closing Doors	\$220	Item 1080
Overload Charges	\$1000	Item 1090
Weighing	N/A	

See Addendum 1 for additional Intermediate and Reciprocal Switching charges on the **TNER**.

BILLING GUARANTEES

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process.

BILLING – ON TIME

ITEM 1100

We commit to bill you on time

We have changed our systems to issue Customer Switching and Accessorial Services invoices monthly.

BILLING DISPUTES

ITEM 1110

We commit to addressing disputed bills quickly

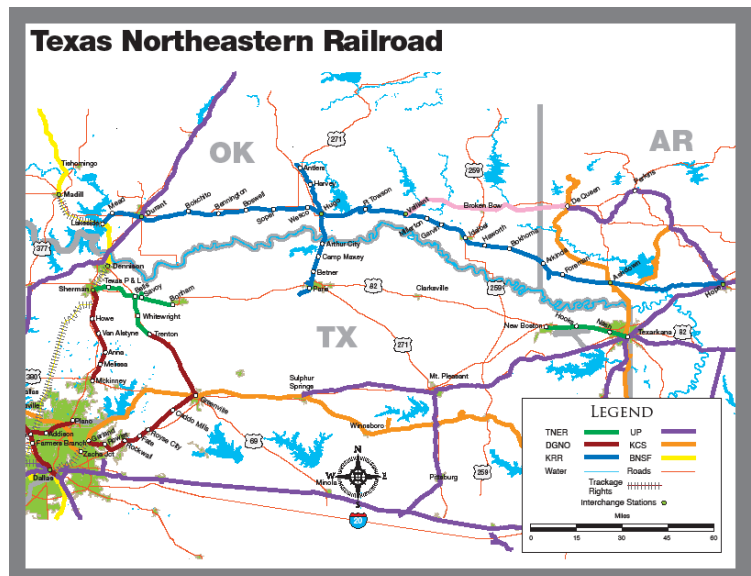
If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for this guarantee, you must submit your claim, in writing, within 30 days of the invoice date to **TLC Southeast, 7411 Fullerton St. Ste 300 Jacksonville, FL 32256**. Along with a brief description, your claim must include the car initial and number and the related invoice number. You may also submit your dispute electronically to:

TNER-billing@railamerica.com

GUARANTEED ON-TIME RESPONSE ITEM 1120

If we don't respond within 30 days, your dispute will be accepted "as is."

We are committed to responding to your claim in a timely manner. If we do not respond to your dispute, in writing, within 30 days your dispute will be accepted as is.



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ADDENDUM 1 TNER

Open To Reciprocal Switch Charge			
TO	FROM	CHARGE	NOTES
TNER	BNSF	\$366 per car	Sherman Industries open to Reciprocal Switch with BNSF - Note (1) & (2)
TNER	BNSF	\$424 per car	Denison Industries open to Reciprocal Switch with BNSF
Note (1) – Switching charges billed to the rail carrier ordering the shipment to/from interchange. Note (2) – ConAgra is rated to receive 286,000 GW railcars.			

SWITCHING ON THE TNER – POINT SPECIFIC	CHARGE
Texarkana, TX to/from Hooks, TX	\$119
Texarkana, TX to/from Hooks, TX (private cars)	\$119
Hooks, TX to/from Nash, TX	\$95
Hooks, TX to/from Nash, TX (private cars)	\$95
Texarkana, TX to/from Nash, TX	\$95
Texarkana, TX to/from Nash, TX (private cars)	\$43
Nash, TX to/from New Boston, TX (private cars)	\$43
BNSF I/C to/from Sherman, TX	\$449
New Boston to/from Texarkana	\$585